

## Offline Intelligence Case Study



#### A leading Home & Decor retailer in the Middle East

wanted to track and compare competitor catalogs

for both Online and Physical Stores.



The Online bit was Easier with Incompetitor®.

The Physical Catalog?
Not so much.



Capturing and analyzing data in a physical store is daunting.

Especially in your competition's store.



#### How can you 7



#### Add new data,

Normalize it across brands and channels,

Run analytics on it,

And create ready reports for comparison?



#### While saving ¬

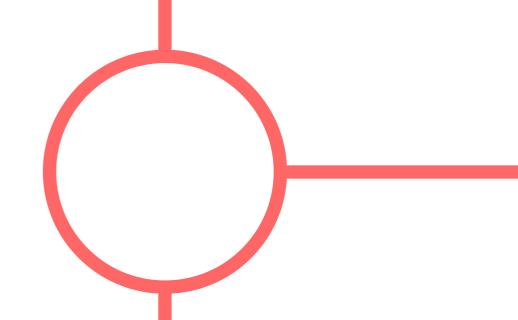


Manhours,

Data,

Time,

And Money?







#### Our 3-Fold Solution:







# A Data Capturing App Input I

Create trips to a competitor store.

Add the details of the product to be tracked on the app.



Scan barcodes

Click pictures

Record voice notes

Assign categories and attributes







#### A Review Portal

Revisit and edit the product details captured on the app on a backend web portal in a structured format.



#### Assign attributes and SKU IDs to the products.

Add products **before launching** them & see how they **compare to existing ones**.

Translate recorded inputs with speech-text conversion.

Validate data accuracy.







#### Downloadable Analysis Reports



#### Assortment Gaps

Compare any assortment of the competition and get notified for the products missing from your catalog.

#### **Assortment Comparison**

View similar and exact matches of products in your competitor's catalog.

#### Assortment Differentiators

View products unique to your catalog and leverage them to improve sales.

#### Attribute Comparison

View similar products based on attributes for more detailed analysis.



#### Impact

Identified **significant gaps** in their assortment following trips conducted to competitor stores.

Increased assortment by 1.5X in 2-seater fabric sofa.



#### Restructured and reduced assortment coverage across a category.

# Identified maximum unique and repetitive products

under towels category vis-à-vis competition.



Improved margins for a major category while still offering the most competitive prices.

### Increased average price by 2.5%

across dining table category that was priced significantly lower compared to similar products at competitor stores.



Our offline app helped our client get a

# holistic view of what competitors stock online and in stores and compare it.

#### Input<sup>TM</sup>

by





#### Taking Offline Intelligence Online.